

Proxy Form

Australian Financial Complaints Authority Limited
(ABN 38 620 494 340)

Annual General Meeting 2019

Name of Member Entity

I/We being a member of Australian Financial Complaints Authority Limited and entitled to attend and vote hereby appoint

The Chair of the Meeting (mark with an 'X')

OR

If you are **NOT** appointing the Chair of the Meeting as your proxy, please write the full name of the individual you are appointing as your proxy:

or failing the individual named or if no individual is named, the Chair of the Meeting, as my/our proxy to act generally at the meeting on my/our behalf and to vote in accordance with the following directions (or if no directions have been given, as the proxy sees fit) at the Annual General Meeting of the Australian Financial Complaints Authority Limited to be held on Friday 15 November 2019 at 8:30am at the Plaza Ballroom, Vibe Savoy Hotel, 630 Little Collins Street, Melbourne VIC 3000 and at any adjournment of that meeting.

Proxies will only be valid and accepted by Australian Financial Complaints Authority Limited if they are signed and received not less than 48 hours before the commencement of the meeting.

To direct your proxy on how to vote, please indicate your instruction by inserting 'X' in the relevant box on the following page.

Agenda Item

For

Against

Ordinary Resolutions

Appoint Moore Stephens as the auditor for AFCA
in accordance with s327B of the *Corporations Act 2001*

Receive the General Purpose Financial Report
for the period ended 30 June 2019

PLEASE SIGN HERE.

This section must be signed in accordance with the instructions under “How to Complete the Proxy Form”

Name of Member Entity

.....

Signature of Member / Member’s Authorised Officer

Dated this _____ day of _____ 2019

How to complete the Proxy Form

1. Appointment of a Proxy

If you wish to appoint the Chair of the Meeting as your proxy, mark the box.

If the individual you wish to appoint as your proxy is someone other than the Chair of the Meeting, please write the full name of that individual.

If you leave this section blank, or your named proxy does not attend the meeting, the Chair of the Meeting will be your proxy. A proxy need not be a member of the Company.

2. Votes on Items of Business

You may direct your proxy to vote by placing a mark in one of the boxes opposite each item of business. If you do not mark any of the boxes on a given item, your proxy may vote as he or she chooses.

3. Signing Instructions

This form must be signed by the member or his or her attorney duly authorised in writing or if the member is a corporation under the seal or under the hand of an officer or attorney duly authorised, or otherwise authenticated.

4. Lodgement of a Proxy

This Proxy Form must reach the Company not less than 48 hours before the commencement of the meeting.

Any Proxy Form received after that time will not be valid for the scheduled meeting.

Proxy Forms may be lodged by:

- Email to ncrowhurst@afca.org.au; or
- delivery or post to the Company:

ATTN: Company Secretary
Australian Financial Complaints Authority Limited
GPO Box 3
Melbourne VIC 3001