

Feedback

for the Independent Assessor of the Australian Financial Complaints Authority

The Australian Financial Complaints Authority is committed to keeping your personal information safe. To do so, we will abide by the Privacy Act and the Australian Privacy Principles. For general information on how we deal with information provided to us, our privacy policy can be found at www.afca.org.au/privacy.

About you

- Individual
- Small business
- Representative/advocate
- Financial firm

Name	
Organisation (if applicable)	
Postal address	
Residential address	
Phone number	
Email	
AFCA complaint number	
AFCA feedback number	

About your complaint

Details about your complaint about the service of AFCA:

Thank you for your feedback

Once complete please send this feedback form together with any additional information to:

The Independent Assessor
of the Australian Financial Complaints Authority
AFCA
GPO Box 3
MELBOURNE VIC 3001

Email: independentassessor@afca.org.au

A copy of your complaint / feedback form will also be provided to the AFCA Service Manager / the Quality, Knowledge & Improvement Senior Manager at AFCA.